

## NEWS YOU CAN USE

Doc: 580/03312017

Date: 4/5/2017

To: All Customer and Authorized Service Centers

Subject: Acceptable Core Returns

Did you know when you are ordering an exchange part, you can see if the part you will be returning to fulfill the core requirement is acceptable?



Click on the "Core Acceptability List" and a list of acceptable cores will be displayed. If your part is not listed it would not be an allowable core return.

Core Acceptability <b>List</b>	
Returned Core	Accept Flag 📵
6343001-10	A
6343001-9EX	А
6343001-10EX	A
6343001-7EX	Α
6343001-5	A
6343001-5EX	А

All parts many not have this information. If you have questions on if your part is an acceptable return, please contact <u>parts@txtav.com</u> or call 1.800.835.4000 or 1.316.517.5603

Thank you for your attention, Textron Aviation Warranty Just a reminder: Please be certain that the proper paperwork is attached to each part returned to Textron Aviation. It is critically important to our receiving process that proper paperwork is with each part.

If you have any questions, please contact your Textron Aviation Claims Administrator. If you are uncertain who to contact, please e-mail <u>warranty@txtav.com</u> or call 1.316.517.4658.