

**NEWS YOU CAN USE**

Doc: 580/04192017

Date: 8 June 2017

To: Textron Aviation Authorized Service Facilities & Customers

Subject: Battery Returns

This NEWS YOU CAN USE is being issued to assist with questions concerning the return of batteries for Warranty or Aftermarket Program coverage. Batteries below are listed by Supplier Name and Part Number. If you do not see the part number of the battery you have questions on, please contact your Claims Administrator or [warranty@txtav.com](mailto:warranty@txtav.com).

Supplier Name	Part Numbers	Warranty Instructions
<b>Gill</b>	638IES	An Authorization Number is required from Gill, (a pre-numbered Return Authorization (RA) card should accompany every battery.) A completed RA Card and the S/N sticker is required on all returned units.
	7243-16	
	7243-16T	
	7638-44	
	G-240	
	G-241	
	G-242	
	G-243	
	G-244	
	G-246	
	G-247	
	G-25	
	G-35	
	G-35M	
	G-35S	
	G-6381E	
	G-6381ES	
	G-641	
	G-88	
	G25	
	G35	
	S4324-1	
	TCT-1000	

Supplier Name	Part Numbers	Warranty Instructions
<b>Marathon Norco</b>	9914058-6	Entire battery needs to be returned.
	9914058-9	
<b>Concord (Beech)</b>	132-380040-3	Parts with no flight hours, entire battery needs to be returned (W1 claim). Parts with flight hours will need S/N sticker required on warranty card and part number placard, (W2
	RG-125	
	RG-126	
	RG-128-3	
	RG-380/44K	
	RG-380E/40L	
	RG-380E/44	
	RG-380E/44K	
	RG-380E/44KS	
	RG-380E/60L	
	RG-380E/60L	
	RG-390E	
	RG24-15	
	RG380E/40L	
	RG380E/44K	

Supplier Name	Part Numbers	Warranty Instructions
<b>Saft</b>	9914058-11	Entire battery needs to be returned.
<b>Concord (Cessna)</b>	RG1215	Units under 6 months need to be returned, S/N sticker required on warranty card for units over 6 months.
	RG24-10	
	RG24-11	
	RG24-11M	
	RG24-15	
	RG24-15M	
	RG24-15M	
	RG24-16	
	RG24-16	
	RG24-20	
	RG24-9	
	RG25	
	RG30	
	RG-380E/40B	
	RG-380E/40L	
	RG380E/44	
	RG-380E/44K	
	RG-380E/44LA2	
	RG-380E/44LA5	
	RG-390E	
	RG46	
	RG49	
	S3597-4	
	S3597-8	

**The instructions above are for Warrantable batteries. If not noted above and you have questions on batteries covered under ProParts and what should be returned, please contact [proadvantage@txtav.com](mailto:proadvantage@txtav.com) for assistance.** After verification the battery will not be claimed for Warranty or Aftermarket Programs, the part can be scrapped on site.

If you have questions concerning the information on this document, please contact your claims administrator or email [warranty@txtav.com](mailto:warranty@txtav.com) or call 316.517.6011 for assistance.